

**PLEASE FEEL FREE TO CONTACT US AT ANY TIME TO DISCUSS OUR
PRIVACY POLICY**

OUR PRIVACY POLICY & USING OUR SITE

At ES Windows a good example of this would be where you have requested comparison quotes and we then have to inform an installer that you wanted a quote. In that instance it's obvious we would need to tell them who you are and how to contact you.

- We don't give (or sell) your information to third parties that are not related to the things you are interested in.
- You will only be contacted if you have already given us permission to do so and then it will only be based on the information you provided and that which we collected.
- If you don't want us to use your information you are free to decline us the right to do so. As soon as you tell us, we will delete your details from our records immediately.

PERSONAL DATA STORAGE

Basically, when you submit your information you are agreeing for us to use it in our core business (also within that is the agreement to storage and transfer of data). We do take precautions to ensure the security of your personal information in line with our Privacy Policy. We don't keep any information on public servers and your data is not stored online.

You should understand that when we send your information to an authorised third party it will be done electronically via the internet and that by its very nature the internet is not totally secure.

Privacy and Cookies

ES Windows recognises the importance of protecting the personal information and the privacy of data provided by you (and that which may personally identify you) which we collect in connection with your use of the ES Windows website ('Website') and the services offered on the Website ('Services') referred to in this policy as 'Personal Data'.

This Privacy Policy Statement sets out the data processing practices carried out through the use of the Internet and the World Wide Web by ES Windows. By using the Web site you are agreeing to the collection and use of your personal information as set out below. If you have any requests concerning your personal information or any queries with regard to these practices please Contact us.

WHAT ARE COOKIES?

As part of our high security standards, when you enter this website we will use cookies. Cookies are small pieces of information that are stored by your browser on your computer's hard drive. These cookies do not store any personal details relating to you. Cookies stored on your hard drive by the ES Windows web site are not accessible to other sites. Most browsers allow you to accept or reject cookies. Please refer to the help or documentation for your browser for more information on changing your browser settings.

If you want to, you can restrict or block cookies for our sites using your web browser settings, but that might reduce some functionality for the site.

DISABLING COOKIES ON A BROWSER

You will have to alter your browser privacy settings and that will depend on which browser you are using – here are the most popular browsers instruction pages.

Explorer - Firefox - Chrome

Cookies, (you can disable or decline them on your browser) could collect data from you, or where we analyse visitor statistics we could identify other personal information such as your IP address, but mainly it's not too personal and just boring statistics and we use them to try to improve the website performance and your experience as a visitor.

However, certain applications or 3rd Party links may use cookies so you should be aware that cookies could be on the site - you should check the privacy & terms/conditions of any 3rd party links to understand their cookie policy.

These are some of the ways we may collect information. But it's not limited to only these.

Information such as Location data, weblogs or traffic data, and maybe some other communication information. Obviously if you register to receive comparison quotes, or you enter personal information on any of our current or future feedback forms, we will collect and save this information. If by chance one of our advertisers uses cookies, this is something over which we have no control. If used, these cookies would come from you clicking on any adverts that we may be showing from third parties. (You should check their privacy statement to be sure).

Cookies Consent

By disclosing your personal information to us using this Website or over the telephone, you consent to the collection, storage and processing of your personal information by ES Windows, in the manner set out in this Privacy Policy.

Security

We endeavour to take all reasonable steps to protect your personal information. However, we cannot guarantee the security of any data you disclose on-line. You accept the inherent security risks of providing information and dealing on-line over the internet and will not hold us responsible for any breach of security unless this is due to our negligence or wilful default.

Why We Ask You for Personal Data

We ask you for Personal Data for the purposes of:

- Dealing with your requests and queries;
- Maintaining information as a reference tool or general source;
- Considering job applications;
- Conducting market research surveys; and
- Providing you with information about products and services we offer.

When do we collect data?

We can collect data on you from a variety of different sources these include:

- When you request a call back from one of our approved installers.
- When you speak to an ES Windows representative at ES Windows Head Office.
- Via data capture measures such as studying which pages you read the most and the use of cookies.

We ask that you provide us in return with some information about you to enable us to meet the above purposes. We may ask you for more such information from time to time, and we will store this information with information we already keep about you. You may change, update or remove it at any time in accordance with this privacy policy.